

# BRITANNICA

## S O F T W A R E

### Customer Service & Warranty Information (Valid in U.S. & Canada Only)

#### LIMITED 90-DAY WARRANTY - BRITANNICA SOFTWARE DISKS

*Britannica Software, Inc. warrants to the original consumer that the Britannica Software disk shall be free from any defects in material or workmanship for a period of 90 days from the date of purchase.*

*Any Britannica Software disk which is found to be defective during the warranty period will be replaced by Britannica Software. Return the disk, accompanied by proof of date of purchase satisfactory to Britannica Software, no later than one (1) week after the end of the warranty period, shipping charges prepaid, to: Britannica Software, Inc., Customer Relations, 345 Fourth Street, San Francisco, CA 94107.*

*This warranty shall not apply if the disk has been damaged by negligence, accident, improper or unreasonable use, or by any other causes unrelated to defective materials or workmanship. This includes unauthorized and illegal attempts to duplicate Britannica Software disks.*

**<< SEE OTHER SIDE FOR MORE WARRANTY INFORMATION >>**

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# THREE SPECIAL OFFERS

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## COMPLETE & RETURN THIS CARD NOW

1. Free replacement of defective diskettes during the 90- day warranty period.
2. Replacement of damaged diskettes after the 90-day warranty period for only \$12.00\*
3. One backup diskette per product purchased for only \$12.00\*

These special offers are available to you if, and only if, you complete the attached owner's registration card and return it within 10 days of purchase.

(\* price is per diskette. Some programs have more than one diskette. California residents must add 6.5% sales tax - \$.78)

Britannica Software  
P.O. Box 77186  
San Francisco, CA 94107

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## << WARRANTY INFORMATION CONTINUED >>

### DISCLAIMER OF WARRANTIES - BRITANNICA SOFTWARE COMPUTER PROGRAMS

All Britannica Software computer programs and related informational materials are distributed on an "as is" basis without warranty of any kind. Any statements concerning capabilities or utility of a computer program are not to be construed as express or implied warranties. The entire risk as to the quality and performance of such programs is with the purchaser. Should such programs prove defective following their purchase, the purchaser and not the manufacturer, distributor, or retailer assumes the entire cost of all necessary servicing or repair, (except for replacement by Britannica Software of defective disks as provided above).

### EXCLUSIONS FROM WARRANTIES - BRITANNICA SOFTWARE DISKS AND COMPUTER PROGRAMS

The exclusions and disclaimers in this paragraph apply to all Britannica Software disks and Britannica Software computer programs. All implied warranties (including warranties of merchantability and fitness for any particular purpose) with respect to Britannica Software products are hereby excluded and disclaimed. Britannica Software shall not be liable for incidental and/or consequential damages, including injury to property or persons, that may result from use, malfunction, or failure of Britannica Software disks and computer programs. In all cases, the liability of Britannica Software shall be limited to replacement of defective disks as provided above.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This section regarding warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## WARRANTY REGISTRATION INFORMATION

Purchaser's Name \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_

Phone ( \_\_\_\_\_ ) \_\_\_\_\_

Profession \_\_\_\_\_

Company Name \_\_\_\_\_

1. Name of program purchased \_\_\_\_\_

2. Date purchased      month \_\_\_\_\_ year \_\_\_\_\_

3. Other Britannica Software owned \_\_\_\_\_

4. Type of Computer you own \_\_\_\_\_

5. How long have you had your computer? \_\_\_\_\_

6. Where did you purchase it \_\_\_\_\_

7. How many programs do you own? \_\_\_\_\_

8. How did you hear about this program? \_\_\_\_\_

9. Most important factor in buying this program \_\_\_\_\_

10. What other brands of software do you own? \_\_\_\_\_

14. Most favorite or useful program(s) you have \_\_\_\_\_

15. Any Comments or suggestions? \_\_\_\_\_