

- ❖ **Warning:** If you don't include an invoice, products will be treated as out of warranty products and will be returned to you C.O.D. for the amount of the service charge.

A completed form should look something like the one below.

Invoice

If you should ever have to return your *Æ* product for repair, please complete this form and attach a copy of your original invoice.

RMA Number 9069066161

Computer: <input type="checkbox"/> II <input type="checkbox"/> II Plus <input type="checkbox"/> IIc <input type="checkbox"/> IIc Non-Enhanced <input type="checkbox"/> IIc Enhanced <input type="checkbox"/> IIs ROM# _____ <input type="checkbox"/> Other (list) _____	Peripherals: <input checked="" type="checkbox"/> Monitor <u>Garay</u> <input checked="" type="checkbox"/> Printer <u>AppleWriter II</u> <input checked="" type="checkbox"/> Modem <u>AppleLink</u> <input type="checkbox"/> Other (list) <u>AppleLink</u>	Device Setup: 1: <input type="checkbox"/> Your <input type="checkbox"/> Printer 2: <input type="checkbox"/> Your <input type="checkbox"/> Modem 3: <input type="checkbox"/> Your <input type="checkbox"/> Text 4: <input type="checkbox"/> Your <input type="checkbox"/> Mouse 5: <input type="checkbox"/> Your <input type="checkbox"/> Smart 6: <input type="checkbox"/> Your <input type="checkbox"/> Disk 7: <input type="checkbox"/> Your <input type="checkbox"/> Dial-Talk Startup: _____
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Slot 0 (I Plus) _____ Slot 5 _____
 Slot 1 _____ Slot 6 Transceiver
 Slot 2 DanteLink Slot 7 Apple AD Controller
 Slot 3 _____ Aux. Slot (I/e) _____
 Slot 4 RamFactor Mem. Exp. (I/e) RamWorks III

Symptoms: I have cut the howtie from my
RamWorks as instructed in your manual. Now
my RamWorks and I have been cast out of the
upper echelon! No more dining with royalty,
no more gala bank openings. Sans everything.

Description of Software (name, version number, any enhancements, etc.):
I needed no software. When my RamWorks
and I would enter a room, we stood alone.
Just the two of us.

Steps to Duplicate Problem: Remove howtie. Next
attempt entrance into various and sundry
restaurants, weddings, high school proms.
Notice the smug looks. Feel the rejection.

When You Ship

If you don't have the original packing material, wrap the board in anti-static material (preferably the anti-static bag in which the card was originally shipped; however, aluminum foil will work fine). Pack it in a sturdy box cushioned with wadded papers (i.e. used computer paper or newspaper).

- ❖ **Warning:** If your product is damaged due to inadequate packing, your warranty will be void.

Include the return form and invoice.

Send the package, shipping prepaid, to:

RMA# ?
Applied Engineering
Technical Support
3210 Belt Line Road, Suite 154
Dallas TX 75234

You should insure your package. *Æ* will not assume any responsibility for inadequate packing or loss or damage during shipping.