

The #1 Apple II Magazine

1986

**APPLE
MARKETING
AND
MEDIA
FACTS.**

A+ Magazine Subscriber Study

Methodology

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FROM



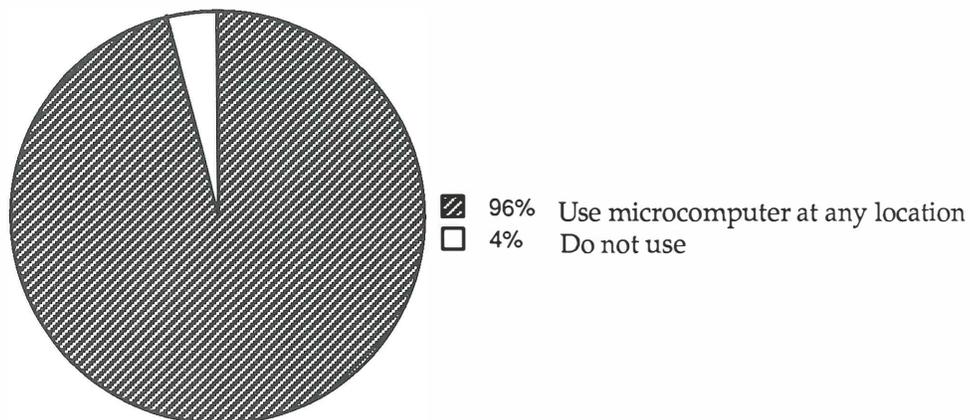
Method	Mail survey
Sample size	2,000
Sample selection	Nth name from among all subscribers in the continental United States
Field date	April - May 1986
Number of mailings	Two
Incentive (First mailing only)	\$1.00
Questionnaire length	Eight Pages
Number of returns	1,300
Response rate	66%
Researcher	Simmons Market Research Bureau, Inc.

Personal Ownership and Usage of Microcomputer Products

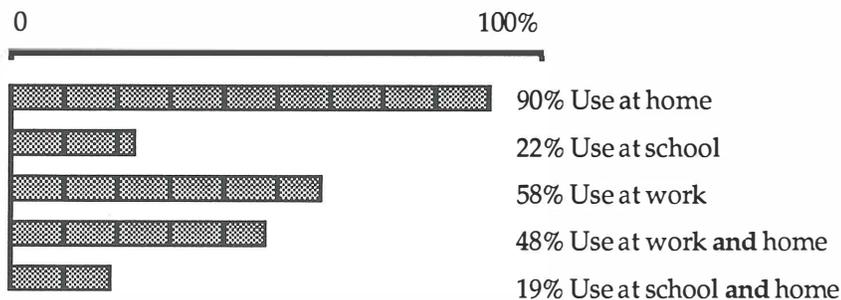
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Microcomputer Usage



Where Microcomputer is Used



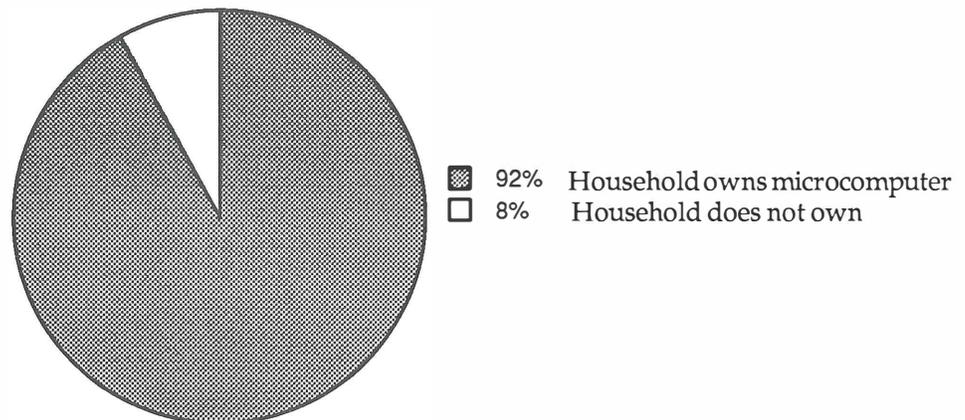
Base: 1,300 subscribers

Personal Ownership and Usage of Microcomputer Products

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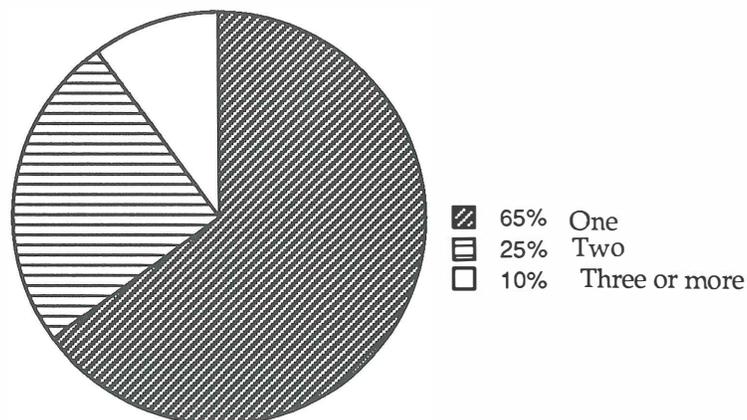


Household Ownership



Base: 1,300 subscribers

Number of Microcomputers Owned by Household



Average number owned: 1.5 microcomputers

Average number of hours microcomputer used at home: 9.5 hours

Average number of years using microcomputers: 3.6 years

Base: 1,188 subscriber households owning microcomputers

Personal Ownership and Usage of Microcomputer Products

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Household Ownership of Microcomputer by Brand and Model

<u>Any Apple</u>	<u>94%</u>
<u>Any Apple II Series</u>	<u>88%</u>
Apple II	2
Apple II+	22
Apple IIe	50
Apple IIc	22
<u>Any Macintosh Series</u>	<u>12%</u>
Macintosh	10
Mac Plus	2
<u>Any IBM</u>	<u>5</u>
IBM PC	1
IBM PC XT	1
IBM PC AT	2
Other IBM	1
Commodore	6
Radio Shack/Tandy	4
Texas Instruments	3
Atari	3
Timex / Sinclair	3
Franklin	2
Compaq	1
Heath/Zenith	1

Note: Models owned by fewer than 0.5% not reported

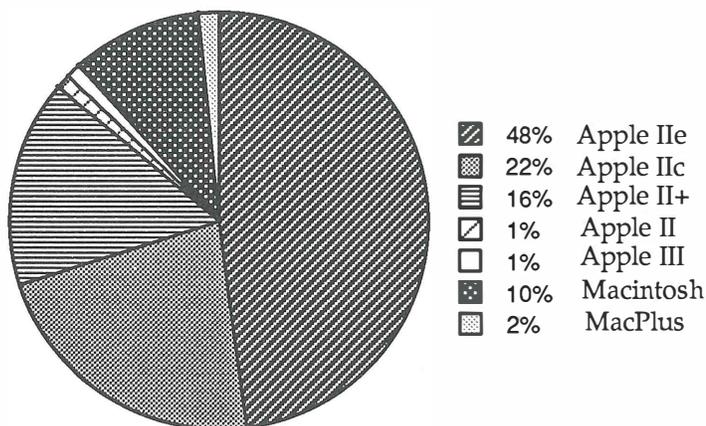
Base: 1,188 subscribers owning microcomputers

Personal Ownership and Usage of Microcomputer Products

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Most Recent Purchase of Apple Computer



Any Apple II Series	87%
Any Apple Macintosh Series	12%
Apple III	1%

When Apple Computer was Purchased by Household

January 1985 - April 1986	31%
1984	34
1983	16
1982	10
Earlier than 1982	9
Total	100%

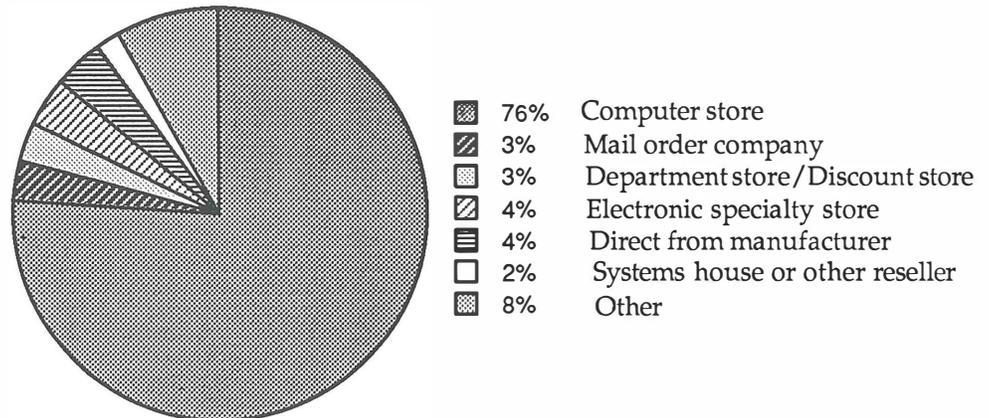
Base: 1,070 subscriber households owning Apple computer

Personal Ownership and Usage of Microcomputer Products

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Where Apple Computer was Acquired



Cost of Apple Computer Purchased by Household

Less than \$1,000	8%
\$1,000 - \$1,999	40
\$2,000 - \$2,999	35
\$3,000 or more	<u>17</u>
	100%

Average purchase price - \$2,270

Base: 1,070 subscriber households owning Apple computers

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Memory Capacity of Household's Apple Computer [At Time of Purchase versus at Present]

	<u>At Time of Purchase</u>	<u>At Present</u>
Under 64K RAM	13%	4%
64 -255K	78	74
256 - 511K	2	5
512-639K	5	11
640K or more	2	6
Total	100%	100%
Average Memory	140K	208K

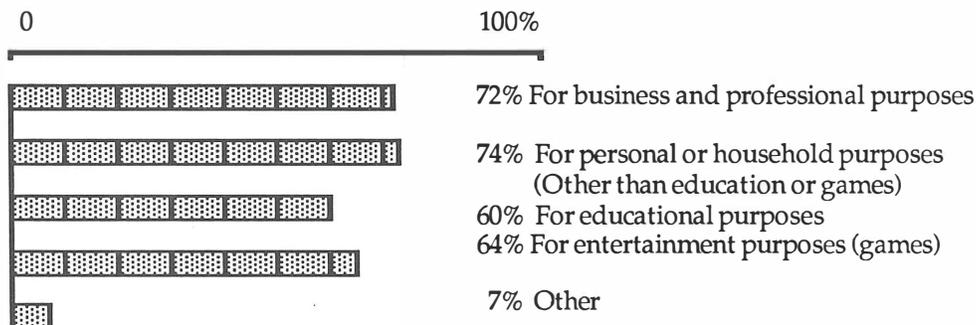
Base: 1,070 subscriber households owning Apple computer

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How Household Apple Computer Is Used



Primary and Secondary Users of Household Apple Computer

	<u>Primary User</u>	<u>Secondary Users</u>
Subscriber	86%	11%
Other male 18 years or older	3	14
Other female 18 years or older	4	32
One or more children under 18 years old	7	40
No secondary user	-	31
	<u>100%</u>	<u>*</u>

Base: 1,070 subscriber households owning Apple computer

Note: * Total exceeds 100% due to multiple responses

Personal Ownership and Usage of Microcomputer Products

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Household Use of Apple Computer for Business/Professional Applications

Word processing	78%
Database/Files	54
Spreadsheet analysis	45
Programming/Software Development	31
Data communications	20
Accounting/Payroll	19
Communications with on-line information services	17
Job training	5
Other	9
	— *

Base: 1,070 subscriber households owning Apple computer

Note: * Total exceeds 100% due to multiple responses

Personal Ownership and Usage of Microcomputer Products

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Household Use of Apple Computer for Personal Applications

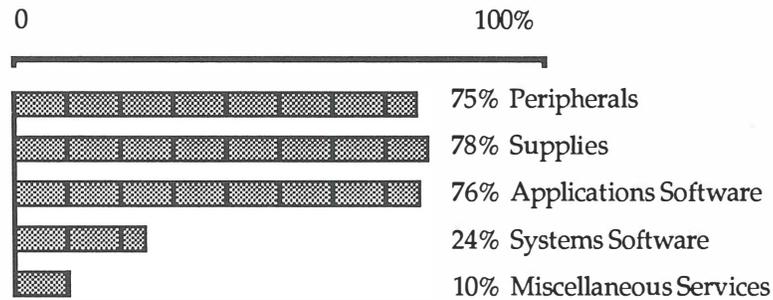
Word processing	86%
Recreation/Entertainment	64
Database/Files	46
Managing household accounts/Budget	44
Programming/Software development	38
Home education programs for children	37
Spreadsheet analysis	34
Communications with on-line information services	20
Home education programs for adults	19
Other	4
	<hr/> *

Base: 1,070 subscriber households owning Apple computer
Note * Total exceeds 100% due to multiple responses

Personal Ownership and Usage of Microcomputer Products



Peripheral Equipment, Supplies, and Software Purchased by Household in the Past 12 Months



Summary of Amount Spent by Household in the Past 12 Months for the Above:

	Subscribers Purchased Specific Type of Product	Average Amount Spent
All Products	944	\$800
Peripherals	558	\$590
Software	767	\$340
Supplies	798	\$170
Other products	83	\$270

Base: 1,070 subscriber households owning Apple computer

Personal Ownership and Usage of Microcomputer Products

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Peripheral Equipment, Supplies, and Software Purchased by Household in the Past 12 Months by Category

<u>Peripherals</u>	<u>75%</u>
<u>Any Printer</u>	<u>41</u>
Dot-matrix printer	36
Laser printer	1
Letter quality printer	6
<u>Any Monitor</u>	<u>22</u>
Color monitor	14
B & W monitor	9
Keyboard	4
Graphics tablet/Digitizer	4
Joystick	24
Light pen	1
Floppy disk drive	28
Hard disk drive	6
Accessory boards	15
Added memory product	19
Modem	17
Plotter	1
Music/Voice synthesizer	3
Other peripherals	10
<u>Supplies</u>	<u>78</u>
Floppy/Mini disks	70
Tape	1
Computer furniture	17
Computer books	36
Other supplies	17

Personal Ownership and Usage of Microcomputer Products

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Peripheral Equipment, Supplies, and Software Purchased by Household in the Past 12 Months by Category (continued)

<u>Applications Software</u>	<u>76%</u>
Integrated	26
Word processing	27
Accounting/Payroll	6
Spreadsheet/Financial planner	11
Graphics	24
Database management	12
Data communications	9
Desktop publishing	8
Educational	19
Tutorials or training	8
Home/Personal finance	13
Home entertainment	26
Tax aids	6
<u>Systems Software</u>	<u>24</u>
Language	13%
Compilers	4
Utilities	14
<u>Miscellaneous Services</u>	<u>10</u>
On-line information services	9
Training classes	2
	—
	*

Base: 1,070 subscriber households owning Apple computer

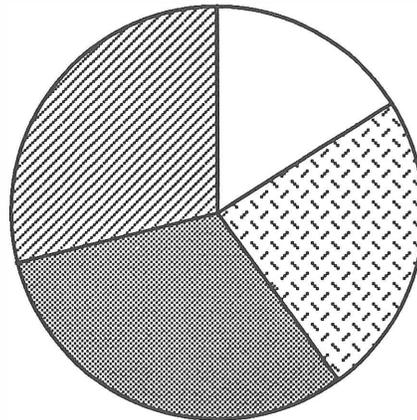
Note: * Total exceeds 100% due to multiple responses

Personal Ownership and Usage of Microcomputer Products

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Software Purchased in the Past 12 Months



Amount spent for software

- 16% Less than \$99
- ▨ 24% \$100 - \$199
- ▩ 31% \$200 - \$399
- ▧ 29% \$400 or more

Average amount spent: \$340

Purchased an average of six applications software packages

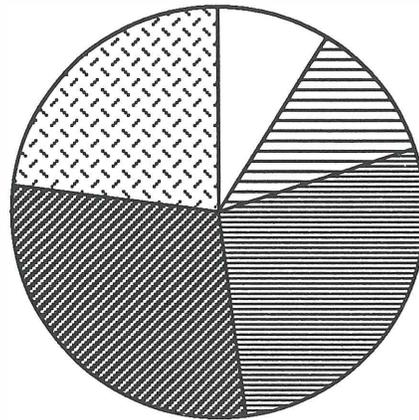
Base: 767 subscriber households owning Apple computers
that purchased software

Personal Ownership and Usage of Microcomputer Products

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Peripherals Purchased in the Past 12 Months



Amount spent for peripherals

□	9%	Less than \$99
▨	11%	\$100 - \$199
▩	28%	\$200 - \$239
▧	29%	\$400 - \$749
▣	23%	\$750 or more

Average amount spent - \$590

Base: 558 subscriber households owning Apple computer
that purchased peripherals

Personal Ownership and Usage of Microcomputer Products

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Individuals Who Determine Brand to Be Purchased

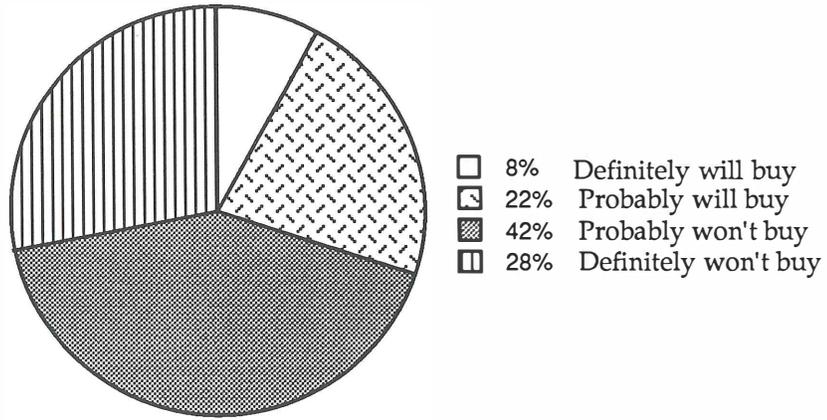
	Accessory Boards	Educational Software	Entertainment Software	Other Applications Software
Subscriber	88%	75%	72%	63%
Other male 18 years or older	5	5	7	5
Other female 18 years or older	6	15	11	7
One or more children under 18 years of age	3	18	27	3
Not specified	10	16	11	32
Total	*	*	*	*
Base: Subscriber households owning Apple computer	154	199	268	70

Note:* Total exceeds 100% due to multiple responses

Personal Ownership and Usage of Microcomputer Products



Microcomputer Purchasing Planned by Household in the Next 12 Months



Base: 1,300 subscribers

Personal Ownership and Usage of Microcomputer Products

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Future Microcomputer Purchasing and Brands Considered in the Next 12 Months

<u>Any Apple</u>	<u>59%</u>
<u>Any Apple II Series</u>	<u>31</u>
Apple IIe	21
Apple IIc	14
<u>Any Macintosh</u>	<u>35%</u>
Macintosh	18
Mac Plus	21
Other Apple	3
<u>Any IBM</u>	<u>21%</u>
IBM PC	5
IBM PC XT	9
IBM PC AT	6
Other IBM	5
Compaq	8
Commodore	6
Atari	3
Heath/Zenith	3
Kaypro	2
Radio Shack/Tandy	2
Digital Equipment	1
Franklin	1
Hewlett Packard	1
Other Brands	12
Brand unspecified	<u>16</u>
	*

Base: 375 subscribers likely to buy a microcomputer
in the next 12 months

Note: * Total exceeds 100% due to multiple responses

Personal Ownership and Usage of Microcomputer Products

MARKETING
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Apple Microcomputers, Peripherals, Supplies and Software Planned to Purchase in the Next 12 Months

Amount planned to spend	
0-\$399	15%
\$400-\$900	16%
\$1000-\$1999	11%
\$2000-\$2999	6%
\$3000 or more	6%
not specified	46%

**Total Amount Household Plans to Spend
in Next 12 Months: \$1,280**

Base: 1,104 subscriber households that plan to buy Apple
computer(s), peripherals, supplies, or software in
the next 12 months

Household Ownership and Purchasing Activities of Microcomputer Products

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Brands of Dot Matrix Printers Purchased in the Past 12 Months

Apple	50%
Epson	21
Panasonic	5
Okidata	5
Star Micronics	4
C. Itoh	2
Brother	1
Citizen	1
Copal	1
Other	4
Brand unspecified	6
Total	100%

Base: 372 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Letter Quality Printers Purchased in the Past 12 Months

Brother	20%
Apple	12
Epson	9
Panasonic	6
Okidata	6
Olympia	6
Silver Reed	5
Qume	3
Diablo	3
Royal	3
Star Micronics	3
Other	5
Brand unspecified	19
Total	100%

Base : 65 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
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Brands of Color Monitors Purchased in the Past 12 Months

Apple	49%
Amdek	15
Technika	4
Panasonic	4
Commodore	3
Sony	3
Taxan	3
Hitachi	2
Comrex	1
Magnavox	1
Princeton Graphics	1
NEC	1
Other	5
Brand unspecified	8
Total	100%

Base: 142 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Black & White Monitors Purchased in the Past 12 Months

Apple	55%
Zenith	8
Amdek	5
Sakata	2
Taxan	2
NEC	2
Other	11
Brand unspecified	15
Total	100%

Base: 97 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products



Brands of Keyboards Purchased in the Past 12 Months

Apple	73%
Other	9
Brand unspecified	18
Total	100%

Base: 45 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Graphic Tablet/Digitizers Purchased in the Past 12 Months

Koala	65%
Apple	10
Other	15
Brand unspecified	10
Total	100%

Base: 39 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Joysticks Purchased in the Past 12 Months

Apple	33%
Hayes/CH Products	20
Kraft	9
Wico	2
Suncom	1
Other	9
Brand unspecified	26
Total	100%

Base: 249 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products



Brands of Hard Disk Drives Purchased in The Past 12 Months

First Class Peripheral	29%
Apple	26
Corvus	5
Micro-Design	5
Iomega	15
Other	9
Brand unspecified	18
Total	100%

Base: 57 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
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FROM



Brands of Floppy Disk Drives Purchased in The Past 12 Months

Apple	77%
Mitac	7
Micro Sci	4
Gamma	2
Rana	2
Pico	1
Comrex	1
Other	9
Brand unspecified	14
Total	*

Base: 292 subscribers

Note: *Total exceeds 100% due to multiple responses

Household Ownership and Purchasing Activities of Microcomputer Products



Brands of Added Memory Products Purchased in the Past 12 Months

Applied Engineering	39%
Apple	19
Checkmate	3
Titan	2
Legend	1
Other	16
Brand unspecified	22
Total	*

Base: 198 subscribers

Note: *Total exceeds 100% due to multiple responses

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Accessory Boards Purchased in The Past 12 Months

Applied Engineering	23%
Apple	17
Orange Micro	5
Street Electronics	2
Titan Technology	2
Star Micronics	1
ThunderWare	1
Video - 7	1
Other	24
Brand unspecified	28
Total	*

Base: 154 subscribers

Note: *Total exceeds 100% due to multiple responses

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Modems Products Purchased in The Past 12 Months

Hayes	25%
Apple	24
Prometheus	10
Zoom	6
Novation	3
US Robotics	2
Other	14
Brand unspecified	16
Total	100%

Base: 178 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Music/Voice Synthesizer Purchased in The Past 12 Months

Sweet Micro Systems	35%
Street Electronics	18
Versatracs	3
Other	20
Brand unspecified	24
Total	100%

Base: 34 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

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Brands of Floppy/Mini Disks Purchased in The Past 12 Months

Maxell	17%
Verbatim	8
3-M	6
Memorex	5
Sony	5
Dennison	4
Apple	3
BASF	2
Fuji	2
Nashua	2
Kodak	2
Opus	1
Polaroid	1
Precision	1
Radio Shack	1
Scotch	1
Sentinel	1
Dysan	1
Bonus	1
Other	5
Brand unspecified	37
Total	*

Base: 728 subscribers

*Total exceeds 100% due to multiple responses

Household Ownership and Purchasing Activities of Microcomputer Products

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Brands of Accounting/Payroll Software Purchased in the Past 12 Months

Monogram	16%
BPI	12
Continental	11
Apple	9
Peachtree	7
Howardsoft	2
Farm Plan	2
Other	13
Brand unspecified	28
Total	100%

Base: 57 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Spreadsheets/Financial Planner Software Purchased in The Past 12 Months

Microsoft	23%
Microsoft (Multiplan)	10
Microsoft (Excel)	9
Microsoft (not specified)	4
Apple (AppleWorks)	18
Software Arts (Visicalc)	8
Computer Associates (Supercalc)	6
Paladin (Flashcalc)	3
Software Publishing (PFS:Plan)	3
Practicorp (Practicalc)	2
Other	14
Brand unspecified	23
Total	100%

Base: 115 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Integrated Software Purchased in The Past 12 Months

Apple	73%
Microsoft Press	5
Lotus	2
Megahaus	1
Other	5
Brand unspecified	14
Total	100%

Base: 268 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Graphics Software Purchased in The Past 12 Months

<u>Brøderbund</u>	<u>45%</u>
Brøderbund (Printshop)	20
Brøderbund (Dazzle Draw)	6
Brøderbund (Fantavision)	1
Brøderbund (not specified)	18
Apple (MacDraw)	10
Penquin (Graphics Magician)	4
PBI (Graphworks)	3
Koala	2
Data Transforms (Fontrix)	2
Software Publishing (PFS Graph)	2
Springboard (Newsroom)	1
Microsoft (Chart)	1
MacroMind (Video Works)	1
Other	12
Brand unspecified	20
Total	*

Base: 249 subscribers

Note: *Total exceeds 100% due to multiple responses

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Data Communications Software Purchased in the Past 12 Months

United	20%
Apple	17
Hayes (Red Ryder - public domain)	6
Softronic	4
Zoom	2
Software Publishing	1
Other	14
Brand unspecified	25
Total	100%

Base: 95 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Desktop Publishing Software Purchased in the Past 12 Months

Springboard (Newsroom)	27%
Brøderbund (Print Shop)	12
Boston Software (MacPublisher)	6
Aldus (Pagemaker)	5
Manhattan Graphics (Ready Set Go)	4
Apple (MacDraw)	4
Other	8
Brand unspecified	34
Total	100%

Base: 79 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Educational Software Purchased in The Past 12 Months

Apple	7%
Field (StickyBear)	5
Brøderbund (Print Shop)	5
Davidson	5
Springboard	4
Barron's SAT	3
CBS	3
Spinnaker	3
Hayden	3
Electronic Arts	2
Harcourt Brace Javonovich	2
Scholastic	2
Scarborough (Master Type)	2
Avante Garde	1
Eduware	1
Simon & Schuster (Typing Tutor III)	1
Other	15
Brand unspecified	44
Total	*

Base: 199 subscribers

Note: *Total exceeds 100% due to multiple responses

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Tutorial Software Purchased in The Past 12 Months

Apple	15%
Scarborough (Master Type)	7
DCH	4
Borland	2
Davidson	2
Hayden	1
Plantir Software (Mac Type)	1
Other	15
Brand unspecified	44
Total	100%

Base: 83 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Home/Personal Finance Software Purchased in The Past 12 Months

Monogram (Dollars & Sense)	32%
Continental (Home Accountant)	11
MECA (Managing Your Money)	7
Apple	4
Other	14
Brand unspecified	32
Total	100%

Base: 132 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Home Entertainment Software Purchased in the Past 12 Months

Brøderbund	8%
Infocom	7
Apple	3
Electronic Arts	3
Origin Systems	3
Hayden (Sargon)	3
Epyx	3
CBS	2
Sir-Tech	2
Spectrum Holobyte	2
One on One	1
Springboard	1
Activision	1
Sublogic	1
Strategic Simulations Inc	1
Other	13
Brand unspecified	46
Total	100%

Base: 268 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Word Processing Software Purchased in the Past 12 Months

Apple	33%
Brøderbund	9
Microsoft	9
MicroPro	5
Software Publishing	4
WordPerfect	4
Sierra On-Line	4
MECA	2
Quark	2
ARTSCI	1
Advanced Logic Systems	1
Other	10
Brand unspecified	16
Total	100%

Base: 277 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Tax Aids Software Purchased in the Past 12 Months

HowardSoft (Tax Preparer)	35%
Continental (Tax Advantage)	17
Softview (Macintax)	8
Monogram (Forecast)	5
Alpine (TaxPax)	5
Other	14
Brand unspecified	28
Total	*

Base: 60 subscribers

Note: *Total exceeds 100% due to multiple responses

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Peripheral Equipment, Supplies and Software Purchased by Company in the Past 12 Months (continued)

Applications Software	79
Integrated (includes more than one application)	47
Word processing	56
Database management	49
Accounting/payroll	20
Spreadsheet/financial planner	42
Data communications	29
Desktop Publishing	15
Graphics	39
Other	8

Base: 601 subscribers

Note: * Total exceeds 100% due to multiple responses.

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Company or Organization Plans to Purchase Microcomputers in The Next 12 Months

Yes, company plans to purchase microcomputers in the next 12 months	59%
No, company does not	26%
Not specified	<u>15%</u>
Total	100%

Base: 628 subscribers

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Brands and Models of Microcomputers Company Plans to Purchase in the Next 12 Months

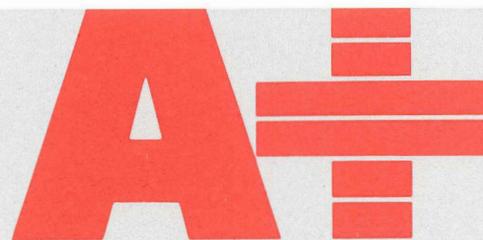
<u>Any Apple</u>	<u>46%</u>
<u>Any Apple II Series</u>	29
Apple IIe	25
Apple IIc	6
<u>Any Macintosh Series</u>	20
Macintosh	10
MacPlus	10
Other Apple	1
<u>Any IBM</u>	<u>39</u>
IBM PC	10
IBM XT	18
IBM AT	20
Compaq	8
Heath/Zenith	5
Radio Shack/Tandy	3
Digital Equipment	2
Hewlett Packard	2
Commodore	1
Kaypro	1
Corona	1
Other brands	13
Brand unspecified	<u>12</u>
Total	*

Base: 373 subscribers

Note: * Total exceeds 100% due to multiple responses

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Number of Specified Brands and Models of Microcomputers Company or Organization Plans to Purchase in the Next 12 Months

Any Microcomputer	24
<u>Any Apple</u>	<u>16</u>
<u>Any Apple II Series</u>	15
Apple IIe	16
Apple IIc	6
<u>Any Macintosh Series</u>	15
Macintosh	19
MacPlus	7
<u>Any IBM</u>	<u>23</u>
IBM PC	17
IBM XT	16
IBM AT	21
Compaq	6
Other brands	15

Base: 328 subscribers

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Peripheral Equipment, Supplies and Software Company Plans to Purchase in the Next 12 Months

Peripherals	62%
<u>Any Printer</u>	48
Dot Matrix	38
Letter quality printer	22
Laser printer	18
<u>Any Monitor</u>	37
Color monitor	27
B & W monitor	22
Added memory products	32
Floppy disk drive	27
Hard disk drive	30
Modem	25
Accessory boards	26
Plotters	13
Supplies	56
Floppy/Mini floppy disks	54
Tape	11
Computer furniture	29
Operating Systems	21

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Peripheral Equipment, Supplies and Software Company Plans to Purchase in the Next 12 Months (continued)

Applications Software	52
Integrated (includes more than one application)	29
Word processing	30
Database management	28
Accounting/payroll	14
Spreadsheet/financial planner	22
Data communications	18
Graphics	25
Other	9
None of these	3
No answer	<u>26</u>
Total	*

Note: * Total exceeds 100% due to multiple responses.

Base: 601 subscribers

Magazine Readership

MARKETING
FACTS
FROM



Subscriber receives copies of A+ Magazine at:

Home - 86%

Work - 16%

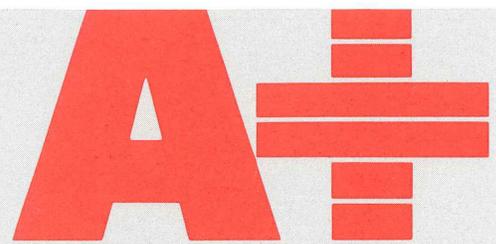
Total exceeds 100% due to multiple responses

Subscribers read A+ Magazine an average of 4.4 days per issue

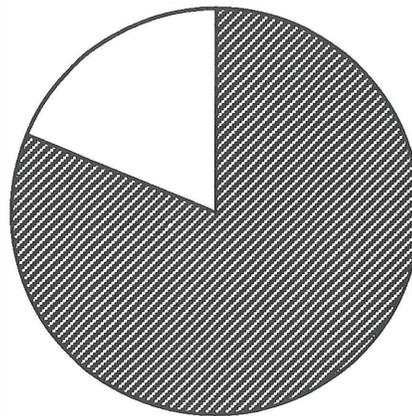
Subscribers spend an average of 3.5 hours reading an issue of A+ Magazine

There are 2.2 other people reading a subscriber's copy of A+ Magazine

Base: 1,300 subscribers



Incidence of Advice Giving About Micro Products



- 81% Subscriber has been asked advice
- 19% Subscriber has not been asked

Base: 1,300 subscribers

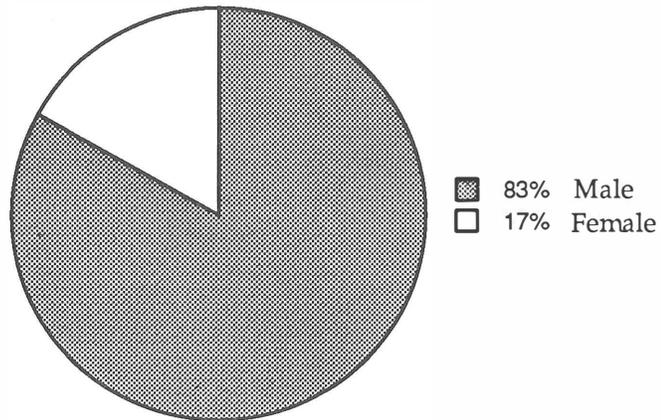
An average of 9.7 people were advised by A+ Magazine subscribers in the past 12 months

An average of 3.8 people purchased products after receiving advice

An average of 3.4 followed the advice given by A+ Magazine subscribers about brand and model

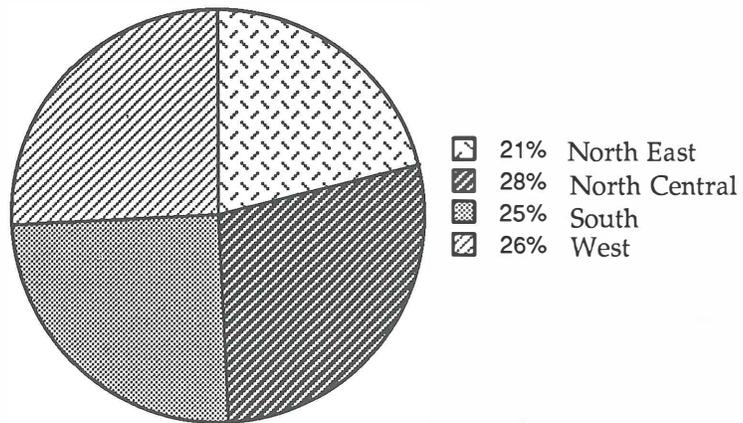
Base: 1,035 subscribers who gave advice in the past 12 months

Sex of A+ Subscribers



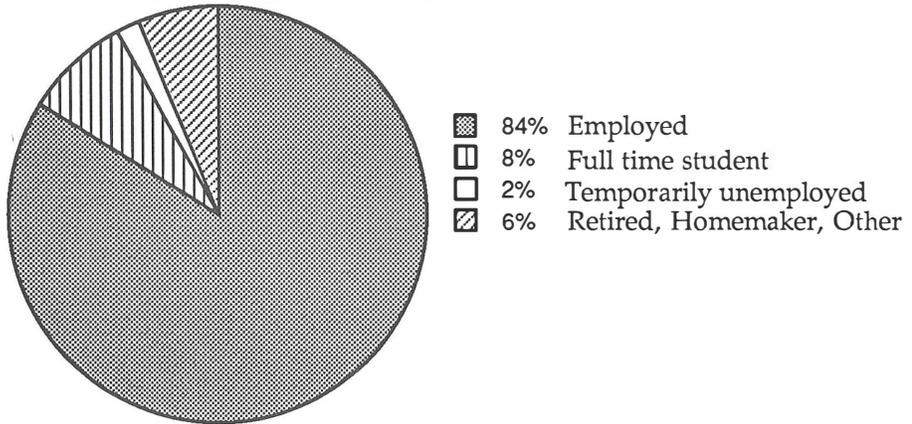
Median age is 39 years old

Residence in The Continental United States by Region



Base: 1,300 subscribers

Employment Status



Highest Level of Education Received

77% Total college educated

63% Total college graduates

33% Total postgraduate degree

Base: 1,300 subscribers

Magazine Readership

MARKETING
FACTS
FROM



Specific Title By Category:

<u>Managerial</u>	<u>38%</u>
President/Owner/CEO	8
Vice President	2
Manager	10
Director	4
Department Head	4
Administrator	3
Supervisor	3
Officer (Military)	2
All other managerial	2
<u>Professional/Technical</u>	<u>54%</u>
Educator	19
Engineer	8
Technician	4
Specialist	3
Physician	3
Programmer	2
Systems Analyst	2
Consultant	2
Accountant	1
Scientist	1
Analyst	1
Lawyer	1
Salesman	1
All other professional	3
<u>Clerical/Sales</u>	<u>3</u>
<u>All other job titles</u>	<u>5</u>
<u>Total</u>	<u>100%</u>
Total computer related job titles	19%

Base: 1,076 employed subscribers

Magazine Readership

**MARKETING
FACTS
FROM**



Household Income of Subscribers

Less than \$20,000	7%
\$20,000 - 29,999	11%
\$30,000 - 39,999	18%
\$40,000 - 74,999	46%
\$75,000 or more	18%
Total	100%

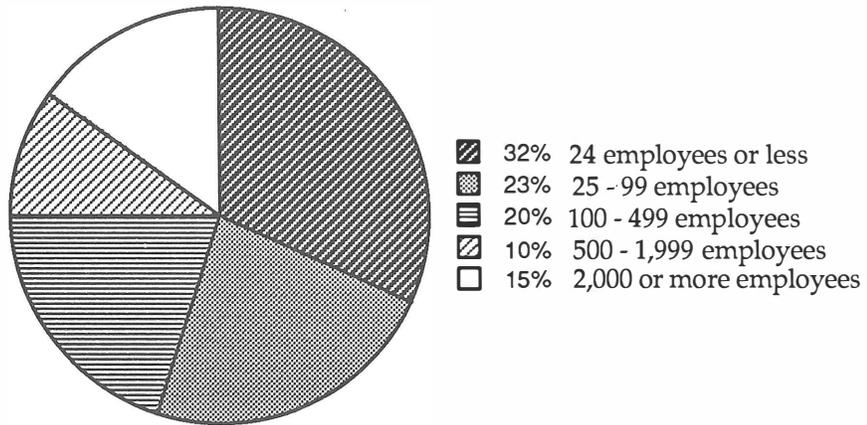
Average Household Income -- \$54,500.

Median Household Income -- \$47,900.

BASE: 1,300 Subscribers

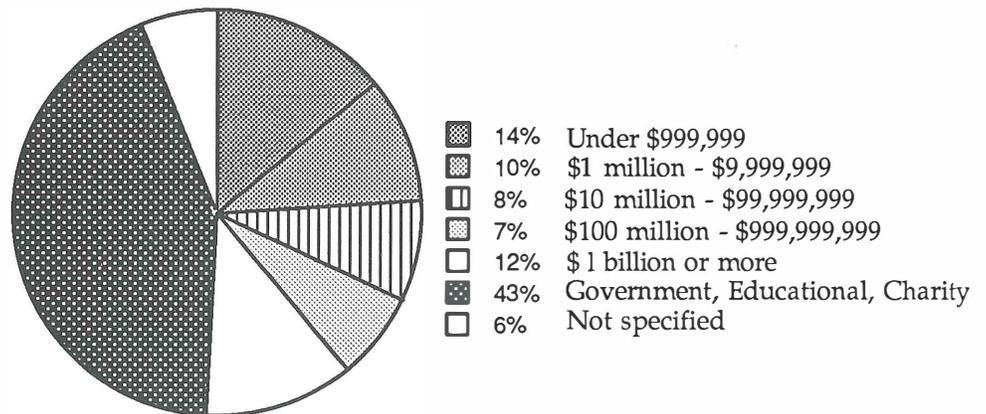


Number of Employees at Work Location



Average number of employees at work station - 860

Company's 1985 Sales Volume



Average 1985 sales volume - \$307 million
Median 1985 sales volume - \$ 18 million

Base: 1,076 subscribers who are employed



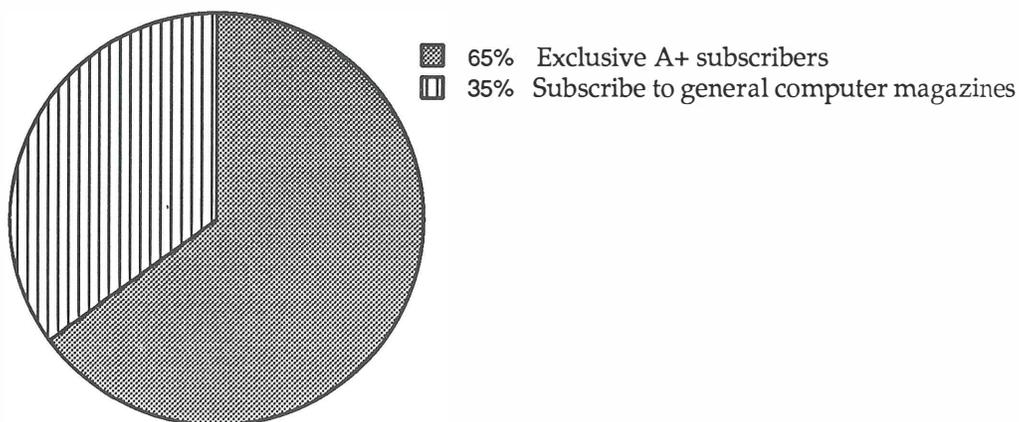
Subscriber Profile

Subscription to other Apple-Specific Magazines



Subscriber Profile

Subscription to General Computer Magazines



41% of all A+ subscribers do not subscribe to other Apple or general magazines

Base: 1,300 subscribers

Magazine Readership

MARKETING
FACTS
FROM



Computer Magazines Subscribed To

<u>Any Other Apple-Specific Magazine</u>	<u>34%</u>
Call A.P.P.L.E.	5
II Computing	1
Incider	19
Nibble	11
<u>Either Incider or Nibble</u>	<u>24</u>
Macworld	8
Nibble Mac	2
Macazine	3
MacUser	6
<u>Any General Computer Magazines</u>	<u>35</u>
Byte	11
Compute!	6
Family Computing	11
Infoworld	10
Personal Computing	<u>14</u>
Total	*
No other Apple-specific magazines	66%
No general computer magazines	65%
No other computer magazines	41%

* Total exceeds 100% due to multiple responses

Base: 1,300 subscribers

Magazine Readership

MARKETING
FACTS
FROM



Computer Magazines Read Regularly

<u>Any Other Apple-Specific Magazine</u>	<u>42%</u>
Call A.P.P.L.E.	7
II Computing	3
Incider	24
Nibble	16
<u>Either Incider or Nibble</u>	<u>31</u>
Macworld	10
Nibble Mac	2
Macazine	4
MacUser	7
<u>Any General Computer Magazines</u>	<u>46</u>
Byte	18
Compute!	11
Family Computing	14
Infoworld	14
Personal Computing	<u>20</u>
Total	*
No other Apple-specific magazines	58%
No general computer magazines	54%
No other computer magazines	33%

* Total exceeds 100% due to multiple responses

Base: 1,300 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Language Software Purchased in the Past 12 Months

<u>Apple</u>	<u>53%</u>
Apple (Pascal)	28
Apple (Logo)	5
Apple (not specified)	20
<u>Microsoft</u>	<u>17</u>
Microsoft (Basic)	6
Microsoft (Fortran)	1
Microsfot (not specified)	10
Borland (Turbo Pascal)	8
Manx (Aztec C)	4
John Wiley (Visuble Pascal)	2
TML (Pascal)	2
Expertelligence (Lisp)	1
Kyan (Pascal)	1
Systems Management Associates (Promal)	1
Other	11
Brand unspecified	10
Total	*

Base: 133 subscribers

Note: *Total exceeds 100% due to multiple responses

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Compiler Software Purchased in the Past 12 Months

Manx (Aztec C)	8%
Borland	8
Consulaire	5
Microsoft	5
TML Systems	3
Other	27
Brand unspecified	44
Total	100%

Base: 38 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products



On-Line Information Services Purchased in the Past 12 Months

CompuServe	39%
The Source	8
Viewtron	6
Dow Jones	5
Delphi	3
General Electric	2
Instant Update	1
Other	16
Brand unspecified	20
Total	100%

Base: 90 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Other Utilities Purchased in the Past 12 Months

Central Point	20%
Beagle Brothers	17
Apple	7
Alpha Logic (Locksmith)	2
Funk (Sideways)	2
International Solutions (Mouse Desk)	2
Nibble Notch (Disk Optimizer)	1
Borland (Sidekick)	1
Megahaus (Megaworks)	1
Other	20
Brand unspecified	27
Total	100%

Base: 143 subscribers

Household Ownership and Purchasing Activities of Microcomputer Products



Brands of Computer Books Purchased in The Past 12 Months

Apple	10%
Microsoft Press (AppleWorks)	5
Sam's	2
Sybex	1
Compute!	1
Hayden	1
McGraw Hill	1
Quality Software	1
Other	5
Brand unspecified	74
Total	*

Base: 372 subscribers

Note: *Total exceeds 100% due to multiple responses

Household Ownership and Purchasing Activities of Microcomputer Products

MARKETING
FACTS
FROM



Brands of Database Management Software Purchased in The Past 12 Months

Software Publishing (PFS:File)	17%
Apple	14
Ashton-Tate (dBase)	8
<u>Microsoft</u>	7
Microsoft (File)	3
Microsoft (not specified)	4
ProVue Development (Overvue)	4
PM Software (ProFILER)	4
Blythe (Omnis)	4
Odesta (Helix)	4
Applied Software (Versaform)	2
Forethought (Filemaker)	2
MicroPro (DataStar)	2
Brøderbund (Bank Street)	2
Telos (Bus. Filevision)	2
Precision Software (Superbase)	2
Insurance Sales Systems (Masterfile)	2
Other	10
Brand unspecified	13
Total	*

Base: 119 subscribers

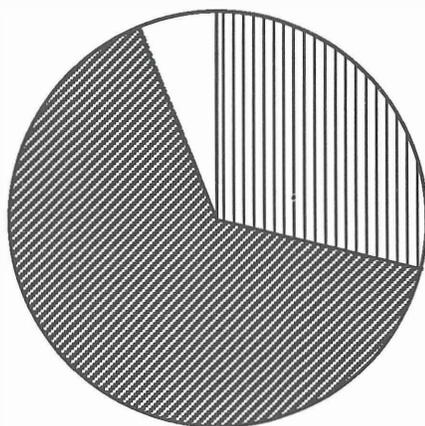
Note: *Total exceeds 100% due to multiple responses

Microcomputer Use at School

MARKETING
FACTS
FROM



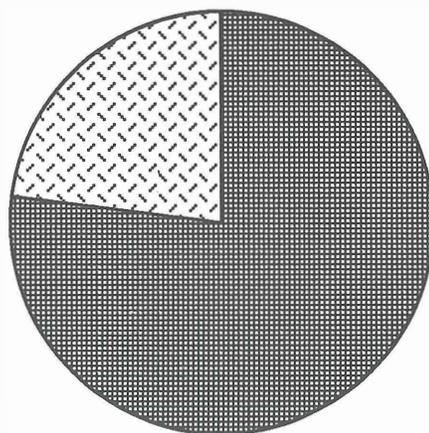
Subscriber Attends School



- 29% Attends school full or part time
- ▨ 65% Does not attend school
- 6% Not specified

Base: 1,300 subscribers

Microcomputer Use at School



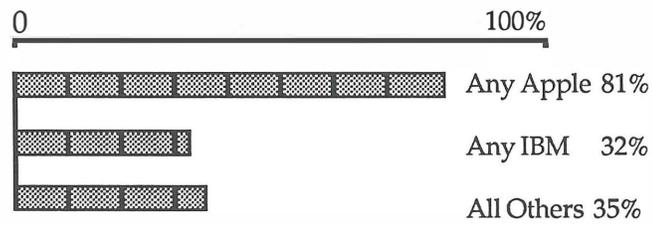
- ▨ 77% Uses microcomputer at school
- 23% Does not use microcomputer at school

Base: 377 subscribers who attend school

Microcomputer Use at School



Brand and Model of Microcomputer Used At School



Average number of hours microcomputer is used
at school - 11 hours

Base: 283 subscribers who use microcomputers at school

Microcomputer Use at School

MARKETING
FACTS
FROM



Brands and Models of Microcomputers Used At School

<u>Any Apple</u>	<u>81%</u>
<u>Any Apple II Series</u>	<u>77</u>
Apple II	7
Apple II+	24
Apple IIe	64
Apple IIc	13
<u>Any Macintosh Series</u>	<u>9</u>
Macintosh	8
MacPlus	1
Other Apple	*
<u>Any IBM</u>	<u>32</u>
IBM PCjr	1
IBM PC	18
IBM PC XT	8
IBM PC AT	4
Other IBM	4
Radio Shack/Tandy	8
Commodore	4
Digital Equipment	3
Franklin	2
Heath/Zenith	2
Hewlett Packard	2
Atari 2	
Kaypro	1
Texas Instruments	1
Other brands	<u>10</u>
	**

** Total exceeds 100% due to multiple responses

* Less than 0.5%

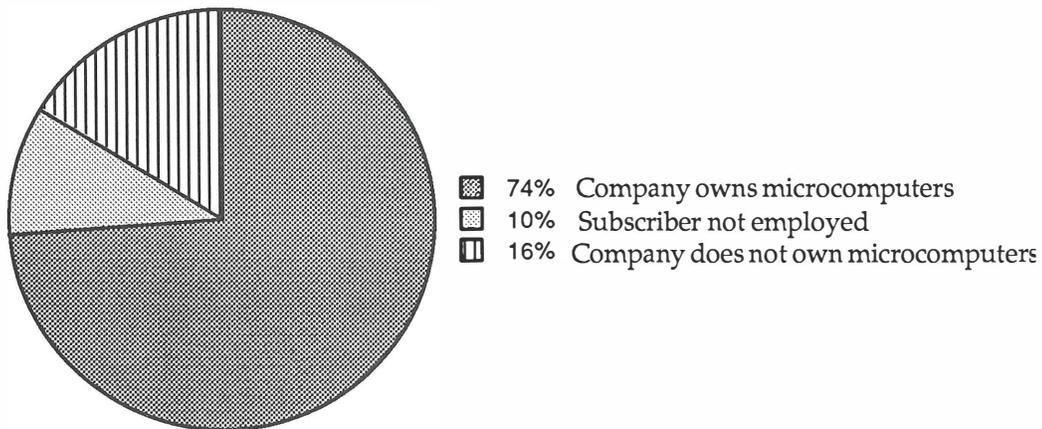
Base: 283 subscribers who use a microcomputer at school

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM

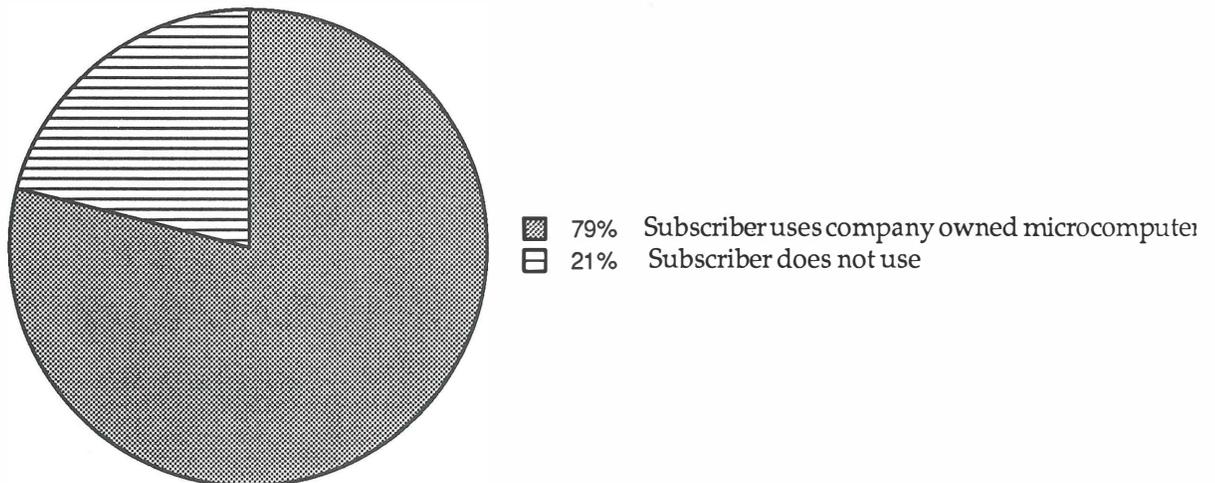


Company Ownership of Microcomputers



Base: 1,300 subscribers

Subscriber Usage of Microcomputers



Base: 926 subscribers employed by companies owning microcomputers

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Company Ownership Of Microcomputers By Brands, Model And Subscriber Usage

	<u>Brand Company Owns</u>	<u>Brand Subscriber Uses</u>
<u>Any Apple</u>	<u>58%</u>	<u>42%</u>
<u>Any Apple II Series</u>	<u>47</u>	<u>35</u>
Apple II	4	1
Apple II+	15	10
Apple IIe	39	29
Apple IIC	9	5
<u>Any Macintosh Series</u>	<u>19%</u>	<u>16%</u>
Macintosh	16	9
MacPlus	4	2
<u>Any IBM</u>	<u>47%</u>	<u>27%</u>
IBM PCjr.	2	1
IBM PC	23	11
IBM PC XT	23	13
IBM PC AT	17	7
Other IBM	6	3
Compaq	7	4
Digital Equipment	7	4
Hewlett Packard	7	3
Radio Shack/Tandy	6	3
Heath/Zenith	5	3
Commodore	4	2
Franklin	2	1
Texas Instruments	2	1

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Company Ownership Of Microcomputers By Brands, Model And Subscriber Usage (continued)

	<u>Brand Company Owns</u>	<u>Brand Subscriber Uses</u>
Kaypro	1	1
Atari	1	*
Corona	1	*
Other brands	15	9
Brand unspecified	9	2
Do Not Use A Microcomputer At Work	<u>-</u> **	<u>21</u> **

Base: 926 Subscribers who work in companies owning
a microcomputer

Note: * Less than 0.5%

** Total exceeds 100% due to multiple responses

Average Number Of Hours Subscriber Uses a Microcomputer At Work - 13 Hours

Base: 691 subscribers who use a microcomputer at work.

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Company Ownership Of Microcomputers By Size Of Company

	<u>Total</u>	<u>Private Sector</u>		<u>Government Educational</u>
		<u>Under \$50 Million</u>	<u>\$50 Million or more</u>	
<u>Any Apple</u>	<u>58%</u>	<u>54%</u>	<u>42%</u>	<u>67%</u>
<u>Any Apple II Series</u>	<u>47%</u>	<u>41%</u>	<u>26%</u>	<u>61%</u>
Apple II	4	2	1	6
Apple II+	15	9	8	22
Apple IIe	39	33	20	52
Apple IIc	9	7	3	13
<u>Any Macintosh Series</u>	<u>19</u>	<u>19</u>	<u>25</u>	<u>15</u>
Macintosh	16	15	20	14
MacPlus	4	3	6	3
Other Apple	1	1	-	1
<u>Any IBM</u>	<u>47</u>	<u>41</u>	<u>68</u>	<u>42</u>
IBM PC jr.	2	2	3	1
IBM PC	23	16	36	23
IBM PCXT	23	20	41	17
IBM PC AT	17	15	27	10
Other IBM	6	4	9	5
Compaq	7	8	12	3
Digital Equipment	7	4	12	6
Hewlett Packard	7	4	14	6
Radio Shack/Tandy	6	5	2	8
Heath/Zenith	5	*	3	8

Company Ownership and Purchasing Activities of Microcomputers



Company Ownership Of Microcomputers By Size Of Company (continued)

	<u>Private Sector</u>			<u>Government Educational</u>
	<u>Total</u>	<u>Under \$50 Million</u>	<u>\$50 Million or more</u>	
Commodore	4	4	1	6
Franklin	2	3	*	1
Texas Instruments	2	1	2	2
Kaypro	1	2	*	1
Atari	1	1	-	1
Corona	1	2	-	*
Other brands	15	17	14	15
Brand unspecified	9	8	11	8
Do not use a microcomputer at work	<u>21</u>	<u>17</u>	<u>27</u>	<u>21</u>
Total	**	**	**	**
Base: Company owns microcomputers	926	251	208	412

Note: ** Total exceeds 100% due to multiple responses

* Less than .05%

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Subscriber Involvement in Company Purchase Decisions

	<u>Total</u>	<u>Private Sector</u>		<u>Government Educational</u>
		<u>Under \$50 Million</u>	<u>\$50 Million Or more</u>	
<u>Initiation</u>	<u>61%</u>	<u>68%</u>	<u>52%</u>	<u>64%</u>
Determining need for product	59	65	50	61
Determining capabilities/ features needed	54	62	45	56
<u>Selection</u>	<u>56</u>	<u>64</u>	<u>46</u>	<u>59</u>
Evaluating alternative brands/vendors	46	58	34	47
Approving specific brands/vendors	35	50	22	34
<u>Authorizing The Expenditure</u>	<u>25</u>	<u>46</u>	<u>18</u>	<u>18</u>
Not involved	23	16	33	23
No answer	<u>11</u>	<u>12</u>	<u>11</u>	<u>9</u>
	*	*	*	*
Base: subscribers employed by company that owns microcomputers	926	251	208	412

Note: * Total exceeds 100% due to multiple responses

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



How The Subscriber Involved in Company Purchase of Specified Types of Microcomputer Products

	<u>Micro- computers</u>	<u>Peri- pherals</u>	<u>Media</u>	<u>Operating Systems</u>	<u>Appli- cations Software</u>
<u>Initiation</u>	<u>54%</u>	<u>49%</u>	<u>38%</u>	<u>34%</u>	<u>55%</u>
Determining need for product	52	47	36	31	51
Determining capabilities/ features needed	47	43	33	30	48
<u>Selection</u>	<u>47</u>	<u>44</u>	<u>35</u>	<u>32</u>	<u>50</u>
Evaluating alternative brands/vendors	38	36	29	26	40
Recommending specific brands/vendors	41	39	31	28	44
Approving specific brands/vendors	29	27	25	23	31
<u>Authorizing The Expenditure</u>	<u>21</u>	<u>20</u>	<u>19</u>	<u>17</u>	<u>23</u>
Not involved	30	28	29	31	26
No answer	<u>15</u> *	<u>22</u> *	<u>31</u> *	<u>33</u> *	<u>18</u> *

Base: 928 subscribers employed by company with microcomputers

Note: * Total exceeds 100% due to multiple responses

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Company or Organization Purchase of Microcomputers in The Past 12 Months

Yes, company purchased microcomputers in the past 12 months	83%
No, company did not	<u>17%</u>
Total	100%

Base: 628 subscribers

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Number of Specified Brands and Models of Microcomputers Company or Organization Purchased in the Past 12 Months

Any Microcomputer 24

Any Apple 8

Any Apple II Series 5

Apple IIe 5

Apple IIc *

Any Macintosh Series 3

Macintosh 2

MacPlus 1

Any IBM 10

IBM PC 2

IBM XT 3

IBM AT 5

Compaq 1

Other brands 5

Base: 373 subscribers

Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Brands and Models of Microcomputers Purchased by Company or Organization in the Past 12 Months

<u>Any Apple</u>	<u>56%</u>
<u>Any Apple II Series</u>	<u>39</u>
Apple IIe	35
Apple IIc	8
Apple II+	1
<u>Any Macintosh Series</u>	<u>20</u>
Macintosh	17
MacPlus	5
Apple III	1
Other Apple	*
<u>Any IBM</u>	<u>47</u>
IBM PC jr	1
IBM PC	15
IBM XT	22
IBM AT	20
Other IBM	4
Compaq	7
Heath/Zenith	5
Radio Shack/Tandy	4
Hewlett Packard	3
Digital Equipment	2
Commodore	2
Corona	1
Other brands	<u>11</u>
	**

Base: 475 subscribers

Note: ** Total exceeds 100% due to multiple responses

* Less than 0.5%

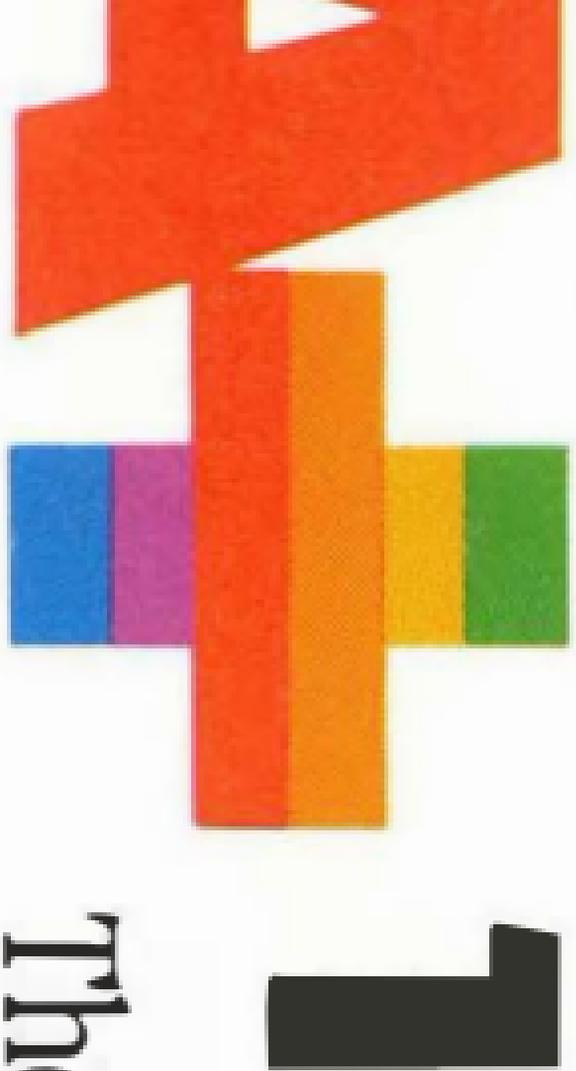
Company Ownership and Purchasing Activities of Microcomputers

MARKETING
FACTS
FROM



Peripheral Equipment, Supplies and Software Purchased by Company in the Past 12 Months

Peripherals	90%
<u>Any Printer</u>	<u>79</u>
Dot Matrix	69
Letter quality printer	37
Laser printer	20
<u>Any Monitor</u>	<u>61</u>
Color monitor	44
B & W monitor	39
Added memory products	46
Floppy disk drive	47
Hard disk drive	43
Modem	39
Accessory boards	38
Plotters	23
Supplies	88
Floppy/Mini floppy disks	85
Tape	16
Computer furniture	43
Operating Systems	35



TOP 50 APPLE MARKET LEADERS.

The #1 Apple II Magazine